

document management.
Easy. Fast. Smart.

docSTAR™ Data Center.



Be prepared for the unexpected...
protect your data at our safe, secure, off-site data center.

The **docSTAR Data Center** is a secure, state-of-the-art, Cisco® powered facility that utilizes best practices for backup, maintenance, and upgrades to ensure maximum performance and availability of your business critical documents.

docSTAR's Data Center:

- ★ Protects your documents with safe, off-site storage.
- ★ Guards your data, protecting from catastrophic event.
- ★ Secure 128-bit SSL communication.
- ★ Low cost - Unlimited protection.
- ★ Systems and networks monitored 24/7- 365 for peak performance and availability.

visit us at www.docstar.com



Data Center Features & Benefits.

Located in Albany, New York, our Data Center utilizes only the best equipment. Routers and switches from Cisco®, with cooling environment and UPS systems from Liebert®, all place the the data center on the cutting edge of technology; offering top connectivity, performance, and redundancy.

Reliable:

- ★ Dual entry points for all fiber rings ensures physical reliability of data lines.
- ★ State-of-the-art Liebert and APC Uninterruptible Power Systems (UPS) purify electricity to prevent and supply immediate power backup when required.
- ★ On-site, 350KW diesel generator provides emergency power along with a 2,000 gallon reserve to run self sustained for weeks.

Protected:

- ★ Facility is located on a protected power grid...eliminating the possibility of rolling brownouts that can cause significant damage to unprotected electronic equipment.
- ★ Advanced heating, ventilating, and air conditioning (HVAC) system ensuring constant data center temperature.
- ★ Redundant Liebert HVAC systems directly connected to fire detection and fire suppression systems.
- ★ Quick and effective fire suppression is insured with an FM-200® Fire Suppression System from Gielle®. The fire suppression system extinguishes any possible fire with a combination of chemically-based fire inhibition and cooling designed for sensitive equipment.

Secure:

- ★ All data center systems and networks are monitored 24/7 for peak performance and uptime.
- ★ Continuous closed circuit surveillance of entire facility.
- ★ High performance firewalls on every server.
- ★ Entry into the data center is secured with multiple checkpoints, logged proximity cards, magnetic swipe cards, and combination door locks.
- ★ Escort-only access to the data center.

Data Center Capacity & Security.

Our data center network design and deployment features combined with advanced security measures protect the integrity of your data.

- ★ 128-bit SSL (Secure Socket Layer) encryption of all network communications.
- ★ Connections to Redundant Tier-1 Internet Service.
- ★ Caching routines ensure stored data is never exposed to the public network.
- ★ Redundant firewall clusters managed by our data center's firewall experts with constant monitoring.
- ★ Redundant upload server clusters allows data to be uploaded at any time of the day.
- ★ RAID Level 10 storage provides reliable, instantaneous, online access to your data.
- ★ Access logs for every IP that accesses our systems.
- ★ Scheduled audits to regularly test security systems.
- ★ Searchable security logs allow administrators to target specific actions, dates, users, or search values to monitor activity.
- ★ Multiple backups rotated off-site on a daily basis.

Data Center Delivery & Reliability.

Our data center provides access to a state-of-the-art infrastructure and unparalleled network connectivity!

- ★ Cisco Powered Network.
- ★ Connections to Redundant Tier-1 Internet service.
- ★ 24/7 x 365 Network Operations Center Support.