



Content Management... Simply Better

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WELCOME

Tom Franceski, President and CEO

Gregg Laird, Vice President, Product Management & Strategy

Tim Lajeunesse, Customer Support Manager

Greg Cooke, Vice President of Sales



Customer Webcast



www.docstar.com

Topics for Today

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- ▶ **Welcome and Corporate Overview** - Tom Franceski, President and CEO
- ▶ **DocuLex Product Roadmap** - Greg Laird, VP of Product Management and Strategy
- ▶ **Support Update** - Tim Lajeunesse, Customer Support Manager
- ▶ **Special Promotions** - Greg Cooke, VP of Sales
- ▶ **Q&A**

Overview

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Tom Franceski

President and CEO

tfranceski@docstar.com

(518) 836-2715



Overview

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- ▶ Welcome to docSTAR
- ▶ Support the DocuLex products
- ▶ Betterizers
- ▶ DocuLex Resource continuity
- ▶ Check out docSTAR eclipse!!
- ▶ Michael Madock - primary sales contact

Who is docSTAR?

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Enterprise Content Management and Process Automation software company founded in 1994

- » HQ in Schenectady, New York; Operations across U.S.
- » 8,000 customers; Users in all industries
- » Known for robust, scalable, affordable solutions backed by a highly responsive customer support organization

Available either on-premises or in the Cloud

- » Flexible deployment; Compliant multi-platform



SOC 1
SSAE 16
(SAS 70)



ISO 27001



PCI DSS
Level 1



FedRamp



ISO 9001



DoD CSM



256 bit
SSL

What we do

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docSTAR helps global enterprises automate document driven business processes resulting in a reduction in operational costs, increased productivity and a rapid ROI



Bakersfield Family Medical Center



1ST SECURITY BANK



UW Medicine



www.docstar.com

Product

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Gregg Laird

Vice President, Product Management & Strategy

greg@docstar.com

(518) 836-2727



Product

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- ▶ docSTAR & DocuLex – cross pollination
- ▶ Migration tool
- ▶ New Release
- ▶ Future releases and features

DocuLex



DocuLex → **eclipse**

DocuLex Enhancements Release

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- ▶ Websearch 4.5.0 – numerous enhancements
 - ▶ Email address limit increased to 4096 characters, Workflow fixes and features added, SSL support for emails via SMTP, allow batch upload of documents with two or more identical field names (warning),
- ▶ GOBY Monitor – 4 new enhancements
 - ▶ Auto-start by default, publish by default, warning if no template thread is setup,
- ▶ Code Complete, currently in testing

Future Releases

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- ▶ Product update project scheduled for Q3

DocuLex

betterizer@doculex.com

Support

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Tim Lajeunesse

Customer Support Manager

tim@docstar.com

(518) 836-2746



Support

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- ▶ Professional, Friendly & Skilled Team
 - » WOW Experience
- ▶ Contact Information
 - » (863) 297-3691
 - » support@doculex.com
 - » www.doculex.com
- ▶ Support hours
 - » Monday – Friday 8:30 am to 8:00 pm EST
- ▶ Preferred method of contact
 - » Phone for critical issues
 - » Email for less urgent issues
- ▶ Watch for announcements about upcoming monthly training opportunities



Promotions

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Greg Cooke

Vice President of Sales

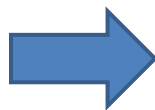
gcooke@docstar.com

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Upgrade to eclipse

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- ▶ When you're ready, we're ready
- ▶ Work with you to migrate your data from DocuLex to docSTAR eclipse



Flexible deployment - Available on-premises or in the Cloud

Designed for the Web

- » Thin client – all major browsers supported
- » Mobility; All major tablets and smartphones supported

Capture, Store, Retrieve, Collaborate

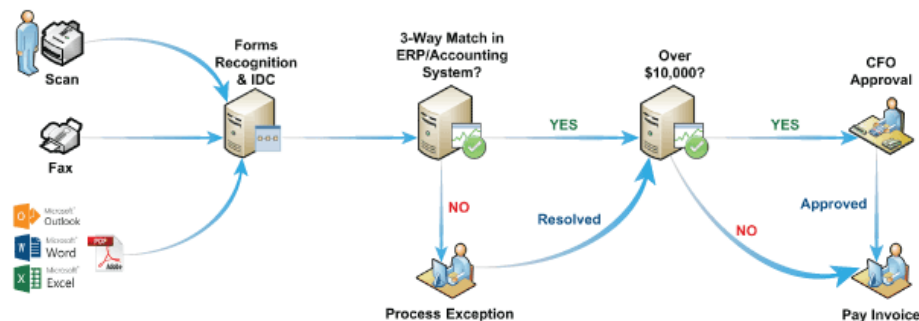
- » Scanning and importing of any content type
 - Automated distributed or centralized capture
 - Intelligent Data Capture (OCR, Forms recognition and classification)
- » Securely store documents with retention policies and automated filing instructions
- » Rapid Searching (keywords, folders, full-text and “Google” like searching)
- » Crisp Content Viewer w/annotations
- » **Rules-based graphical Workflow for process automation**
- » Versioning (Check-in, Check-out)
- » **“Print to eclipse”**
- » **Electronic Forms (E-Forms)**



Smart AP Automation

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- ▶ Expense and Invoice process automation
 - ▶ Rules-based workflow for routing and matching
 - ▶ Integration with ERP or Accounting systems
 - ▶ Intelligent Data Capture



Integrations

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Goal: Reduce Keystrokes; Optimize Business Processes; Enable Users to Make Informed Decisions

ORACLE®

SAP®

Microsoft
Dynamics

sage

NETSUITE

INFOR™

APPLIED SYSTEMS®
Epic TAM

Sagitta
Vertafore®
Unleash your potential
AMS 360®

QuickBooks

dealertrack technologies

DealerBuilt

KARMAK

Auto/Mate®
Dealership Systems

Needles.

Microsoft®
Office

DocuSign®

Salesforce.com®

IPIPELINE®

Arc
ESRI
GIS

docStar® Content Management... Simply Better

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Promotions

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► If current on SoftCare...

- On-premises – 1:1 license upgrade at no charge
 - Customary professional services and data migration fees would apply
- Hosted Services (Cloud) – 25% discount off of the standard subscription fees
 - Customary professional services and data migration fees would apply
- Workflow – Module included for free until December 31, 2015
 - For all customers who migrate to docSTAR eclipse



Summary

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- ▶ We thank you for your business and for being a loyal customer
- ▶ We will continue to support and maintain your DocuLex products
- ▶ When ready, we welcome you to upgrade to docSTAR eclipse
- ▶ Watch your email from upcoming events

If questions, please contact:

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Thank You

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docSTAR™

Astria Solutions Group

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eclipse
a docStar product
Content Management... Simply Better!



The powerful, easy-to-use, comprehensive enterprise content management & process automation solution for any organization