

Cleveland Indians

Embracing the Future While Remembering the Past



Company Facts

Overview

- ▶ Location: Cleveland, Ohio
- ▶ Industry: Professional Sports
- ▶ Website: mlb.com/Indians

Success Highlights

Challenges

- ▶ Over 20,000 files consumed significant office space
- ▶ Employees wasted valuable time searching for files

Solution

- ▶ DocStar® Enterprise Content Management (ECM)

Benefits

- ▶ Enabled instant access to historic and recent files
- ▶ Increased accessibility and security of all documents
- ▶ Saved thousands of dollars per month in paper filing costs
- ▶ Eliminated expensive, inconvenient file storage facility



The Cleveland Indians professional baseball team has a storied history dating back to 1901, two years before the merger that formed the Major League Baseball (the MLB). Since that time, the Indians have won two World Series championships, five American League pennants, and seven Central Division titles. In addition, Cleveland has been the home to three MVPs, three Cy Young Awards, and five Rookies of the Year.

The Cleveland Indians have been active DocStar users since 2003. The organization has scanned more than 50 years' worth of files since implementing the DocStar Enterprise Content Management (ECM) system, which eliminated their need for a costly storage facility. Staff within the Cleveland Indians' human resources, baseball, and finance and accounting departments use the DocStar solution daily.

Crystal Basile, coordinator of benefits, said, "As an organization, we are doing everything we can to go paperless and DocStar truly helped achieve this. The document management features are great. Going paperless has been very beneficial. Due to this ability, we have definitely saved money with the DocStar solution."

"We are doing everything we can to go paperless and DocStar truly helped achieve this... It's like the program is customized just for our needs!"

—Crystal Basile, Coordinator of Benefits | Cleveland Indians

"A of the options in the DocStar system are great," added Basile. "We love the ability to import and e-mail documents. DocStar allows us to send any archived or scanned documents via e-mail, which is a huge benefit to us because most of our communication is done through e-mail. Rather than printing and faxing a document, we can e-mail right from the software—saving time and money."

"We are very happy with the support we've received from the DocStar team. They've been very good with answering all of our questions and customizing the system to our needs. Any time we have a request or seek a feature, DocStar always provides it for us. It's like the program is customized just for our needs," she concluded.

About DocStar

Helping businesses translate vision into action for more than 20 years, DocStar delivers a flexible and innovative enterprise content management and process automation platform. Easy to implement and use—both in the cloud and on premises—DocStar proven technology and global process expertise empowers organizations to operate at peak performance, navigate change, and grow.



Contact us for more information on DocStar products and services

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