

Epicor ECM (DocStar) and Epicor IDC Minimum Hardware and Operating System Requirements

Version 26.1

Epicor ECM (DocStar)

Consolidated Single Server (Application-Web/Database/Storage Server)

- Microsoft Windows Server 2019/2022/2025 (Standard or Datacenter)
- Microsoft SQL Server 2019/2022/2025 (Standard or Enterprise)
- Intel i7 2.0 GHz Quad-Core or better
- 16GB RAM minimum (32GB recommended)
- 500GB disk minimum (1TB SSD recommended). Storage requirements vary by retention and volume; off-site backup recommended.

Application-Web Server (if distinct server vs. consolidated)

- Microsoft Windows Server 2019/2022/2025
- Intel i7 2.0 GHz Quad-Core or better
- 16GB RAM minimum (32GB recommended)
- 500GB disk minimum (1TB SSD recommended) - Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

Database Server (if distinct server vs. consolidated)

- Microsoft Windows Server 2019/2022/2025 (Standard or Datacenter Edition)
- Microsoft SQL Server 2019/2022/2025 (Standard or Enterprise Edition)
- Intel I7 2.0 GHz Quad-Core Processor or better 16GB RAM or better (32GB RAM recommended)
- 500GB Hard Disk or better (1TB SSD Hard Disk recommended) – Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

Storage Server (if distinct server vs. consolidated)

- Microsoft Windows Server 2019/2022/2025 (Standard or Datacenter Edition)
- Intel I7 2.0 GHz Quad-Core Processor or better
- 16GB RAM or better (32GB RAM recommended)
- 500GB Hard Disk or better (1TB SSD Hard Disk recommended) – Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

Workstation – Scan/Import

- Windows 10/11 Professional/Enterprise
- Windows Server 2019/2022/2025
- Intel I5 2.0 GHz Dual-Core Processor or better (2.0 GHz Quad-Core Processor recommended)
- 8GB RAM or better (16GB RAM recommended)
- 256GB Hard Disk or better (500GB SSD Hard Disk recommended)
- Designed for 1280 x 1024 resolution or higher, 16-bit color

Workstation – User (Browser Only)

- Windows 10/11 Pro or Enterprise
- Windows Server 2019/2022/2025
- Intel i3 2.0 GHz Dual-Core or better
- 8GB RAM minimum (16GB recommended)
- 1280x1024 resolution or higher.

Supported Web Browsers

- Microsoft Edge
- Google Chrome
- Mozilla Firefox
- Apple Safari

Epicor IDC

Application and Database Server (may be shared with Epicor ECM (DocStar) in certain environments)

- Microsoft Windows Server 2019/2022/2025 (Standard or Datacenter Edition)
- Intel I7 2.0 GHz Quad-Core Processor or better
- 16GB RAM or better (32GB RAM recommended)
- 500GB Hard Disk or better (1TB SSD Hard Disk recommended)

Verification Workstations/Web UI

- Windows 10/11 Professional/Enterprise
- Windows Server 2019/2022/2025
- Intel I7 2.0 GHz Quad-Core Processor or better
- 8GB RAM or better (16GB RAM recommended)
- 100GB Hard Disk or better (500GB SSD Hard Disk recommended)
- Designed for 1280 x 1024 resolution or higher, 16-bit color

Supported Web Browsers

- Microsoft Edge
- Google Chrome
- Mozilla Firefox
- Apple Safari

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Epicor ECM (DocStar) is a proven leader in content and process automation, helping organizations streamline operations, improve visibility, and work smarter across departments. Available in the cloud or on premises, Epicor ECM empowers teams to capture, manage, and access critical documents with ease. It supports everything from accounts payable automation to HR, compliance, and more. Trusted by thousands of organizations worldwide, DocStar delivers the flexibility, scalability, and control needed to drive efficiency and support growth.