

Epicor ECM (DocStar) and Epicor IDC Minimum Hardware and Operating System Requirements Version 25.1

Epicor ECM (DocStar)

Consolidated Single Server (Application-Web/Database/Storage Server)

- Microsoft Windows Server 2019/2022 (Standard or Datacenter Edition)
- Microsoft SQL Server 2019/2022 (Standard or Enterprise Edition)
- Intel I7 2.0 GHz Quad-Core Processor or better
- 16GB RAM or better (32GB RAM recommended)
- 500GB Hard Disk or better (1TB SSD Hard Disk recommended) - Required storage space may vary significantly greater depending on volume and document retention requirements (off-site backup strongly recommended)

Application-Web Server (if distinct server vs. consolidated)

- Microsoft Windows Server 2019/2022 (Standard or Datacenter Edition)
- Intel I7 2.0 GHz Quad-Core Processor or better
- 16GB RAM or better (32GB RAM recommended)
- 500GB Hard Disk or better (1TB SSD Hard Disk recommended) – Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

Database Server (if distinct server vs. consolidated)

- Microsoft Windows Server 2019/2022 (Standard or Datacenter Edition)
- Microsoft SQL Server 2019/2022 (Standard or Enterprise Edition)
- Intel I7 2.0 GHz Quad-Core Processor or better
- 16GB RAM or better (32GB RAM recommended)
- 500GB Hard Disk or better (1TB SSD Hard Disk recommended) – Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

Storage Server (if distinct server vs. consolidated)

- Microsoft Windows Server 2019/2022 (Standard or Datacenter Edition)
- Intel I7 2.0 GHz Quad-Core Processor or better
- 16GB RAM or better (32GB RAM recommended)
- 500GB Hard Disk or better (1TB SSD Hard Disk recommended) – Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

Workstation (Scan/Import)

- Windows 10/11 Professional/Enterprise, Windows Server 2019/2022
- Intel i5 2.0 GHz Dual-Core Processor or better (2.0 GHz Quad-Core Processor recommended)
- 8GB RAM or better (16GB RAM recommended)
- 256GB Hard Disk or better (500GB SSD Hard Disk recommended)
- Designed for 1280 x 1024 resolution or higher, 16-bit color

Workstation (User - Browser Only)

- Windows 10/11 Professional/Enterprise, Windows Server 2019/2022
- Intel i3 2.0 GHz Dual-Core Processor or better
- 8GB RAM or better (16GB RAM recommended)
- Designed for 1280 x 1024 resolution or higher, 16-bit color

Web Browsers

- Microsoft Edge
- Mozilla Firefox
- Google Chrome
- Apple Safari

Epicor IDC

Application and Database Server (may be shared with Epicor ECM (DocStar) in certain environments)

- Microsoft Windows Server 2019/2022 (Standard or Datacenter Edition)
Intel I7 2.0 GHz Quad-Core Processor or better
- 16GB RAM or better (32GB RAM recommended)
- 500GB Hard Disk or better (1TB SSD Hard Disk recommended)

Verification Workstations/Web UI

- Windows 10/11 Professional/Enterprise, Windows Server 2019 /2022
- Intel I7 2.0 GHz Quad-Core Processor or better
- 8GB RAM or better (16GB RAM recommended)
- 100GB Hard Disk or better (500GB SSD Hard Disk recommended)
- Designed for 1280 x 1024 resolution or higher, 16-bit color

Web Browsers

- Microsoft Edge
- Google Chrome
- Mozilla Fox
- Apple Safari

The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation, makes no guarantee, representations or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality or reasonable skill and care. This document and its contents, including the viewpoints, dates and functional content expressed herein are believed to be accurate as of its date of publication, June 2025. The usage of any DocStar products or services is subject to Epicor standard terms and conditions then in effect. Usage of the solution(s) described in this document with other Epicor software or third-party products may require the purchase of licenses for such other products. DocStar and the DocStar logo are trademarks or registered trademarks of Epicor Software Corporation in the United States, and in certain other countries and/or the EU. Copyright © 2025 Epicor Software Corporation. All rights reserved.

About Epicor ECM (DocStar)

Epicor ECM (DocStar) is a proven leader in content and process automation, helping organizations streamline operations, improve visibility, and work smarter across departments. Available in the cloud or on premises, Epicor ECM empowers teams to capture, manage, and access critical documents with ease. It supports everything from accounts payable automation to HR, compliance, and more. Trusted by thousands of organizations worldwide, DocStar delivers the flexibility, scalability, and control needed to drive efficiency and support growth.